



No. BSNLCO-ADMN/12(12)/1/2025-ADMN

Dated 23.01.2025

Office Memorandum

Subject: BSNLMRS- Clarifications regarding.

In view of requests for clarifications and standardizing procedure under BSNLMRS following clarifications are being issued herewith:

- 1. Validity of prescription and purchase of medicine thereof under outdoor medical claim:**
 - (i) Validity of the prescription shall solely depend upon the time period for which Registered Medical Practitioner (RMP) is advising medicine(s).
 - (ii) In non-chronic cases, medicines can be purchased for a period of one month at a time.
 - (iii) In chronic treatment cases, medicine may be purchased for three months at a time during the entire treatment period indicating clearly (e.g., six months/one year) on the prescription.
- 2. Government Hospitals:**
 - (i) Vide para 1 of BSNLMRS O.M. Dated 08.08.2005, CGMs are empowered to approve the expenditure incurred on the treatment taken in Govt. Hospitals.
 - (ii) Definition of Government hospitals as defined under CGHS O.M. dated 09.10.2020 (enclosed) and subsequent amendments, if any, is equally applicable under BSNLMRS.
 - (iii) Reimbursement for treatment in government hospitals shall be:-
 - (a) Full reimbursement for the expenditure on invoices raised by the government hospitals subject to ward/room eligibility of the employee.
 - (b) Reimbursement for implants and any other third-party medical services from other private agencies on the advice of treating government doctor shall be restricted to CGHS prescribed ceiling rates.
- 3. Medical claim from two sources i.e. Insurance company and BSNLMRS:**
 - (i) Procedure for reimbursement of two sources has been defined under BSNLMRS O.M. dated 02.09.2009. (Copy enclosed)
 - (ii) Eligible amount of reimbursement from two sources i.e. medical insurance of the beneficiary and BSNL shall be restricted as per this office clarification dated 30.08.2022 (enclosed).

P.S.

4. Reimbursement of Artificial appliances and eligibility criteria:

- (i) Guidelines and rates for Artificial appliances defined under CGHS order no.11011/25/2014/CGHS-(P) dated 08.07.2014 (enclosed) is equally applicable under BSNLMRS. However, reimbursement of the artificial appliances will be subject to outdoor medical ceiling of the employee/retiree.

Enclosure: As above.

Rup
23/01/2025
(Rupmala)
AGM (Admin)

To,

- (i) All CGMs, BSNL.
(ii) PPS to CMD, BSNL.
(iii) PPS/PS to all Directors of BSNL Board.
(iv) DG, P&T Audit.
(v) All recognized Unions/Associations of BSNL