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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**Bharat Sanchar Nigam Limited**  
(A Govt. of India Enterprises)

F.No: BSNLCO-ADMN/12(12)/2/2025-ADMN

Dated: 29.01.2025

**Office Memorandum**

**Sub.: Delegation of power for condonation of delay in submission of medical claims, regarding.**

Several queries/relaxations have been frequently sought from various BSNL Circles on condonation of delay in submission claim(s) beyond stipulated period of six months from completion of the treatment.

CGMs are hereby authorized to condone delay in submission of medical claims beyond 6 months in meritorious cases with justification.

However, condonation of delay must not be claimed as a matter of right for settlement of claim(s) under normal/routine practice. The controlling authorities may reject the medical claims, in cases they are not convinced with the reasons for delay involved in submission of the claims, after giving reasonable opportunity to the employees.

*Rup*  
29/01/2025  
(Rupmala)  
AGM (Admin)

Copy to:-

1. All CGMs, BSNL.
2. PPS to CMD, BSNL.
3. PPS/PS to all Directors of BSNL Board.
4. DG, P&T Audit.
5. All recognized Unions/Associations of BSNL.