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NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-19/3

Dated:-04-09-2018

Subject:- "Hangama Service" on Landline connections in Maharashtra Circle – reg.

Respected Srivastava jee,

Kind reference is invited to our letter No.-TF-19/3, date-02-07-2018 on the issue mentioned above. We met you and apprised about the pernicious service causing annoyance and migration of subscribers from landline connections. We are deeply sorry to state that no action has been taken into the matter and the service continues unabated and unchecked. We have no hesitation in stating that some officers at BSNL HQR are interested for its continuance and allowing the BSNL to undergo financial loss. You will please agree that union cannot close its eyes on such state of affairs.


It is reiterated that the said service is inviting complaint and subscribers are surrendering the phones. The entire matter has been brought into the notice of CGM but he is helpless as contract is with the corporate office.

We, therefore, entreat upon you, Sir, please intervene into the matter and stop the service before it is too late.

With best regards,

Shri Anupam Srivastava
CMD
BSNL
New Delhi.

Yours sincerely,


(Chandeshwar Singh)
General Secretary