

NWO-CM-I Cell,
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

BSNLCO-NOCM/32(11)/2/2025-NWO-CM/3

Dated 04.11.2025

To

Chief General Manager,
All Telecom Circle/ Metro Districts.

PGM / GM (CMTS-Nodal Centres)
Chandigarh, Kolkata, Pune, Trichy.

Subject: Latching of BSNL mobile subscribers with voice-only plans on 4G network.

After the launch of 4G services, it has been noticed that the mobile subscribers with voice-only plans are not able to latch on the 4G network, due to non-availability of any packet/data service.

2. Though the TRAI has mandated telecom operators to offer atleast one voice-only plan, but subscribers also needs to latch on the network to access services. As such, there is need for a solution where subscribers can just latch onto 4G network but could not browse data for any other purpose.
3. It is noted that the mobile subscribers with upto 2 Kbps data speed can successfully latch on the 4G network, and further at this low speed one could not browse data for any other purpose.
4. In view of above, it is requested to provide 100 MB of free 4G data at a low speed of upto 2 Kbps to the postpaid mobile subscribers having voice-only plans.

This is issued with the approval of Director (CM), BSNL Board.

DM (NWO-CM-IV)
BSNL CO, New Delhi.

Cc: PGM (SM-CM), BSNL CO – for information and n/a please.